



## GBGH Annual Community Update

# 2020 2021

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Hôpital général de la baie Georgienne  
**GEORGIAN BAY**  
General Hospital

## A MESSAGE TO OUR COMMUNITY

As Georgian Bay General Hospital's (GBGH) 2020-2021 fiscal year came to a close on March 31, our hospital continued to look similar to where we left off the previous year – doing our part as your local hospital to help manage a global pandemic and its impact on our community. Although hopeful COVID-19 would be a chapter in history by now, another year has passed and we are still in the throes of the pandemic, but there is increasing optimism for more “normal” times ahead.

Our GBGH team has been an ongoing source of inspiration as they've coped with constant change and prevailed with unwavering dedication throughout the challenges of the past year. The team welcomed the privilege of being vaccinated in early 2021, knowing it would help them stay healthy so they could be there for our patients. GBGH continued to oversee the Midland COVID-19 Assessment Centre, through which more than 25,000 people had been tested. As our hospital was called upon to accept patients from outside our region, supporting the re-balancing of the critical care system, our team embraced the opportunity to do our part.

Despite the adversity we faced during the pandemic, there have been many positive accomplishments from our hospital during the past year.

### **ENGAGEMENT & INCLUSIVENESS**

- The GBGH Board of Directors honoured the entire GBGH team of staff and credentialed staff with the annual Exceptional People Awards recognizing the fulfillment of the hospital's Mission, Vision and Values during a most challenging year
- GBGH was recognized with a Community Partner Award from Georgian College's Board of Governors recognizing the hospital's ongoing commitment to facilitating unique learning opportunities for clinical students during the pandemic

### **QUALITY & SAFETY**

- The Intensive Care Unit (ICU) was designated a Level 3 Basic facility - the second highest designation an ICU can receive in Ontario with the exception of specialty units
- The Laboratory Team achieved 99% in their recent Accreditation Canada Diagnostic Survey, evaluating 468 quality and safety standards
- GBGH was honoured with a Provincial Conversion Rate Award by Trillium Gift of Life Network recognizing the hospital's ability to identify and facilitate organ and tissue donation

### **ACCOUNTABILITY & SUSTAINABILITY**

- Known as the CARE4 Project, GBGH and three partner hospitals – Collingwood General and Marine Hospital, Headwaters Health Care Centre and Royal Victoria Regional Health Centre (RVH) – forged ahead with a major upgrade to our Health Information Systems, enhancing safety and efficiency, and bringing together a patient's health info in one record across all four hospitals
- GBGH began offering echocardiogram (cardiac diagnostic) services through a partnership with RVH to ensure local patients could receive this service close to home
- GBGH continued the master planning process to determine the future hospital needs of our community based on increasing healthcare demands through the next 20-30 years

Finally, we must thank GBGH's exceptional community for your messages of compassion, acts of kindness and overwhelming generosity this past year. The unwavering support you have shown our hospital and its team has been inspiring as we continue striving to provide *Exceptional Care, Every Person, Every Time.*

Gail Hunt  
President & CEO, GBGH

Dr. Patrick McNamara  
Past Chair, GBGH Board of Directors



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# GBGH BY THE NUMBERS 2020-2021

# 113 BEDS



AS OF APRIL 1ST 2020

## \$83 MILLION ANNUAL BUDGET



### 752 STAFF



### 160 VOLUNTEERS



### 258 CREDENTIALLED STAFF MEMBERS



### 21,238 X-RAYS



### 686,906 LABORATORY TESTS



### 8,945 ULTRASOUNDS



### 11,502 CT SCANS



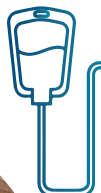
### 10,964 COVID-19 TESTS (IN HOSPITAL)



### 33,809 EMERGENCY VISITS



### 133 BABIES BORN



### 6,283 DIALYSIS VISITS

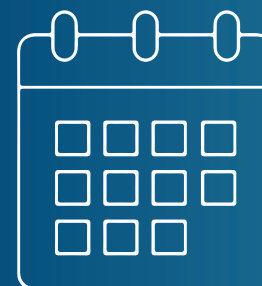


### 9,565 AMBULATORY CARE PATIENTS



TOTAL  
INPATIENT  
DAYS:

# 36,172



### 26,093 ACUTE DAYS

### 6,327 COMPLEX CONTINUING/ PALLIATIVE DAYS

### 3,752 REHABILITATION DAYS

\* SOME STATISTICS HAVE DECREASED RELATED TO THE PANDEMIC (ELECTIVE AND NON-URGENT SURGICAL/AMBULATORY CARE, EMERGENCY VISITS, DIAGNOSTIC IMAGING)