

## MEDICAL CARE AT GBGH

Patients at GBGH receive medical care from one of three groups of physicians; family doctors, hospitalists or specialist physicians.

Hospitalists are physicians that specialize in the care of hospitalized patients.

Depending on your length of stay, the family doctor, hospitalist or specialist assigned to your care could change. You will be informed if a change occurs.



When you are discharged, a discharge summary describing the medical care you received while at GBGH will be sent to your family physician.

At discharge, your care will be continued by or transferred back to your family physician.

## DISCHARGE OCCURS AT 10:00 A.M.

Discharge by 10:00 a.m. is important, as it allows for patients waiting in the Emergency Department to be admitted in a timely manner.

At your request GBGH will provide a reminder call to a family member/friend of your choice 48 hours and 24 hours in advance of your discharge, to ensure that transportation has been arranged.

If you have questions about your health **AFTER** you have been discharged from hospital:

1. Speak to your family doctor
2. Call **Telehealth Ontario** at 1-866-797-0000 to speak to a Registered Nurse
3. Call Community Care Access Centre at 705-721-8010 or toll free at 1-888-721-2222 to discuss your home care needs and services.



1112 St. Andrew's Drive  
Midland, ON L4R 4P4  
705-526-1300



## DISCHARGE PLANNING



**Important  
information about  
the patient  
discharge process at  
Georgian Bay  
General Hospital**



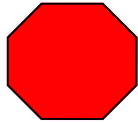
## DISCHARGE PLANNING

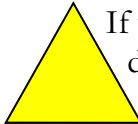
Here at GBGH, we are using colour-coded symbols to indicate estimated discharge dates. At your bedside, there is a whiteboard with important information, including the names of your nurse, doctor, goals/messages and a colour-coded symbol to indicate when your care team anticipates that you will be ready for discharge.

The colour-coded symbol on your whiteboard will change over time, as your readiness for discharge improves or changes.



## Colour-Coded Discharge System


 If your colour is **RED** your discharge date is more than three (3) days away. You still require diagnostic information and/or treatment. At this stage, share any concerns about your ability to manage at home with your care team.

 If your colour is **YELLOW** your discharge date is 1-3 days away. At this time, a family member or friend of your choice will be informed that your discharge is 1-3 days away. At this stage:

- Have transportation arranged 48 hours before discharge for **10 a.m. on the day of discharge**. If you are unable to arrange transportation, ask staff about available services;
- Ensure that you understand which medications you need to take at home and;
- Ensure that you have appropriate clothing for discharge.


It is important that all of these details are taken care of 1-3 days **before** your discharge so that we can ensure your discharge goes smoothly!

## Colour-Coded Discharge System

 If your colour is **GREEN** your discharge is 24 hours (or less) away. At this time, at your request, a family member/friend of your choice will be informed that you will be discharged in 24 hours or less.

At this stage:

- Ensure transportation is arranged for 10:00 a.m. the following day. If you can not find transportation, speak to staff about available services;
- Please pack your personal belongings;
- If you have any belongings stored in the safe at Switchboard, they will be released to you when you show the receipt issued to you when you first dropped off your belongings;
- On the day of discharge, you will receive a summary sheet of instructions, which includes a list of your current medications, new prescriptions and any appointments and/or home care services that have been arranged for you. Your nurse will review this information with you before you are discharged;
- **STOP** at the nursing station to have your arm band removed.

 If your colour is **BLUE** you are stable and waiting transfer to another facility.